



## **ZERO TOLERANCE IN THE NHS**



**A Zero Tolerance Policy to violent, threatening, rude and abusive behaviour is in place throughout the National Health Service.**

**The Staff in this Practice have the right to do their work in an environment free from violent, threatening, rude, abusive or unacceptable behaviour.  
Everything will be done to protect that right.**

**At no time will any violent, threatening, rude or abusive behaviour be tolerated in the Practice.**

**If you do not respect the rights of our staff, you will be removed from our medical list and the incident reported to the Police.**

**Drs Kailey, Ghosh & Aderinto**

**IN THE MONTH OF OCTOBER  
2 PATIENTS WERE REMOVED UNDER THIS POLICY**