

Northumberland Heath Medical Centre

Dr. S.S. Kailey
Dr. M.H. Ghosh
Dr. O.D. Aderinto

Hind Crescent
Northumberland
Heath Erith
Kent DA8 3DB

NHS ZERO TOLERANCE TO VIOLENCE

I fully understand that the NHS is operating a permanent Zero Tolerance Policy towards violent and abusive behaviour (this also includes harassment, alarming, distressing, threatening, abusive or insulting behaviour as well as violent behaviour) by any individual. This policy applies to all Health Service facilities including all areas of General Practice/Primary Care.

I further understand that should I be a party to violent, threatening or abusive behaviour towards any member of staff of a Primary Care facility, then I will expect that certain sanctions will be applied to me. This could include removal from the General Practitioner's medical list or being seen at an approved secure centre for violent patients.

I am aware that difficulties may occur in the provision of my medical care that cannot be the responsibility of any one Healthcare Professional. I am also aware that violent, threatening or abusive behaviour cannot alter this situation, which is often beyond the control of the individual professional.

I agree that on becoming a patient on the medical list of a doctor within the surgery, I will not use any form of violent, threatening or abusive behaviour towards any member of the staff at any one time.

NAME:

Signed:

Date: